November 14, 2024

PRODUCT CHANGE NOTIFICATION Single Turn Potentiometer Series "SP22B, SP22S, SP30B, SP30S, SP40B, SP40S, SP50B, SP50S"

Dear Valued Customer:

Regarding the above-mentioned product families, please be advised of the upcoming product change effective April 2025. The metal housing of the product series mentioned will no longer be manufactured in black aluminum, they will transition to silver aluminum. In addition to this change, the servo mount SP50S will now have three screw holes on the front panel of the units. These changes will continue to meet all industry standards set forth in RoHS3 and REACH guidelines. This housing color change will not impact the form, fit, function, quality, or reliability of the potentiometers.

Key points:

Change: Housing change from painted "Black" aluminum to bare "Silver" aluminum

SP50S three added screw holes on front panel

Date codes: effective starting with 2504

We understand that product changes can raise questions and concerns, and we are here to assist you throughout the transition. Our dedicated customer support team is available to address any inquiries you may have. Our online documents will provide updated documentation and specifications for the changes once implemented.

Thank you for your continued trust and support in ETI Systems and the products we provide.

Sincerely,

James Wilkes President